

99 Ram 1500 Quad Cab 4x4

				TOTAL MAINTENANCE COST:	\$19,644.95
				MAINTENANCE COST PER MILE:	\$0.12
Date	Mileage	L	Symptom	Result	Cost
18-Jan-2005	166,388	N	Oil Change	Changed oil and filter.	\$33.28
8-Dec-2004		N	Replaced Battery	84 month battery installed	\$115.22
8-Dec-2004	162,993	N	Rotate tires.	Rotated tires.	\$0.00
1-Dec-2004	162,244	N	Oil Change	Changed oil and filter.	\$31.66
3-Nov-2004	159,276	N	Oil Change	Changed oil and filter.	\$32.23
12-Oct-2004	156,677	N	Steering Stabilizer, Alignment, Front and Rear Shocks, Upper and Lower Radiator Hose, Cooling System Flush, Replace Spark Plugs, Distributor Cap and Ignition Rotor. Replaced Ignition Wires, Oil Change and Lube, Fuel Injection Maintenance, Transmission Flush.	Replaced Steering Stabilizer, completed alignment, replaced front and rear shock absorbers, replaced upper and lower radiator hoses, flushed cooling system. Replaced spark plugs, distributor cap, rotor, and ignition wires. Replaced PCV valve, Changed oil and filter. Chemically cleaned fuel injection system, Flushed transmission.	\$1,596.33
8-Oct-2004	156,000	N	Tires	Tires, valve stems, computer balance	\$904.20
7-Sep-2004	153,170	N	Oil Change	Changed oil and filter.	\$31.84
12-Jul-2004	148,991	N	Oil Change	Changed oil and filter.	\$33.28
19-May-2004	144,932	D	Left front wheel is making noise, grinding. Oil and filter change. Check for tune and maintenance. Engine idles rough.	Right front axle u-joint loose and binding. Found front sway bar links loose. Replaced right front u-joint and front left and right swaybar links. Changed oil and filter. Could only feel normal 5.9 Magnum engine idle.	\$538.52

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20-Nov-2003	131,900	D	30k Maintenance on Engine. Replace Air Filter, pcv valve, Check front and rear axle fluid, Replace spark plugs and ignition wires, replace distributor cap and rotor, pcv valve, air cleaner, check front wheel bearings, front disc brake service, check transmission, loose containers on passenger side chassis (underneath), flush transfer case and refill, flush front differential and refill, replaced serpentine belt and tensioner assy.	Replaced air filter, pcv valve, checked front and rear axle fluid, replaced spark plugs and ignition wires, replaced distributor cap and rotor, turned front rotors, replaced pads, transmission tuned bands, tightented containers, completed transfer case flush and refill, completed differential flush and refill. installed serpentine belt and tensioner.	\$2,520.12
11-Jul-2003	123,703	N	Oil Change	Changed oil and filter.	\$32.23
5-Jun-2003		N	Install Side Steps	Side Steps Installed	\$299.92
30-May-2003	120,217	D	Inspect Brakes, Check U Joints, General Vehicle Inspection, Remove Side Steps	Clean and Adjusted rear brakes, Inspected and replaced rear driveshaft rear u-joint, inpected vehicle, removed side steps.	\$531.42
23-Apr-2003	116,290	N	Oil Change	Changed Oil and Oil Filter	\$27.86
31-Mar-2003	112,854	N	Oil Change, Transmission Service	Changed Oil and Oil Filter. Changed/Flushed Transmission fluid.	\$147.91
24-Mar-2003	110,836	N	Oil Change	Changed Oil and Oil Filter. Changed License Plate Light	\$37.83
22-Mar-2003	110,515	N	Rotate Tires	Tires Rotated.	\$0.00
18-Feb-2003	108,390	N	Oil Change	Changed Oil and Oil Filter	\$31.84
14-Jan-2003	106,074	D	Engine is missing, Engine overheats in 11 Deg F. weather. Water rushing noise under the dashboard. Check Engine light is on. Lose heat just before overheating.	Replaced Engine Assy. Service Tag #1418.	\$4,926.04
13-Jan-2003	105,417	D	Check Engine Light is On, Back Fire.	A Check Engine Light was Flashing, Not on Now. Seemed like it was Backfiring. Intake Manifold Gasket was leaking, replaced. Service Tag # 1385.	\$513.75
11-Jan-2003	105,300	N	Overheating, Check Engine Light is on.	Computerized Engine Analysis and Diagnostic Service. Replaced Sparc Plugs. Pressure Tested Cooling System.	\$186.19
11-Jan-2003	105,140	D	Check Engine Light is On, Back Fire.	Hooked up to Computer, May be Spark Plugs or Wires. Appointment made for Wed. 19-Jan-03. No Charge, No Receipt. Window Ticket # either 1366 or 1284. I believe it was 1366.	\$0.00
7-Jan-2003	105,119	D	Oil Change, Check Rear Brakes.	Changed Oil, Performed Brake Service, Clean and Adjust. Service ID 1284. Receipt shows service tag # 1132.	\$83.31
6-Dec-2002	102,091	D	Oil Change	Changed oil and filter.	\$22.97
20-Nov-2002	100,407	N	Rotate Tires	Tires Rotated.	\$0.00

Location: D - Dodge Dealer
N - Non Dodge Dealer

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21-Oct-2002	98,819	D	Noise in front end in turns. Squeeking from engine after starting.	Replaced left front axle u-joint. Replaced leaking water pump.	\$142.00
18-Oct-2002	98,656	D	Oil Change. Maintenance Inspection, Test battery. Coolant flush.	Changed oil and filter. Performed maintenance inspection. Load tested battery and checked charging system. Completed coolant flush.	\$125.96
16-Sep-2002	95,736	N	Oil Change.	Changed oil and filter.	\$31.84
21-Aug-2002	93,457	D	Transmission oil leak.	Transfer case output shaft leaking, replaced. Front and rear differential service.	\$293.25
7-Aug-2002	92,272	D	Oil Change	Changed oil and filter.	\$16.76
17-Jul-2002	87,611	D	Oil Change	Changed oil and filter.	\$16.76
17-Jul-2002	88,060	N	Rotate tires. Check front brakes.	Rotated tires. Replaced front disc brake rotors, front brake service, cleaned and adjusted rear brakes.	\$454.97
30-May-2002	84,117	D	Oil Change, Transmission not shifting properly.	Changed oil and filter. Road test and eval transmission performance. No problems found.	\$48.71
13-May-2002	81,749	D	Transmission not shifting properly.	Unable to duplicate, was driven by Tech. Customer was advised of this , still has concerns over transmission.	\$0.00
9-May-2002	81,281	D	Oil change. Driving lights don't work. Transmission not shifting properly.	Changed oil and filter. Traced wiring found corroded. Added heat shrink sleeve. Transmission OP Labor Operation?	\$98.26
18-Apr-2002	79,343	D	Transmission not shifting properly, goes into passing gear up hills.	Adjusted pinion factor to tires. Tires rev at 632 per mile. Lowest setting is 660. This is where it is set.	\$72.49
11-Apr-2002	78,878	D	Oil Change	Changed Oil and Filter.	\$16.76
11-Apr-2002	78,841	N	Rotate tires.	Rotated tires.	\$0.00
28-Mar-2002	75,336	D	Oil Change	Changed Oil and Filter.	\$27.32
11-Mar-2002	72,376	D	Transmission shifting in and out of overdrive. Knocking sound near gas pedal when going over bumps, can feel in the steering wheel. Oil change. Bright light switch turns off low beams when brights are switched on. Rear Quad door loose, causing wind noise. Passenger side bug shield is loose. Loud clunk noise when put into drive or when transmission shifts. Bed cover loose at first hinge. Tachometer RPMs too high on acceleration.	Flushed the Transmission. TSB for shift rod linkage, declined at this time by customer. Changed oil. Replaced bright light switch. Adjusted stickers on doors. Installed spacer on bug shield. Could not duplicate clunking noise, checked U-Joints and Diff, No problems found. Tightened hinges on bed cover. Performed flash on TCM per TSB.	\$237.49
11-Feb-2002	70,782	N	Rotate tires and balance wheels.	Rotated and Balanced	\$0.00
8-Feb-2002	70,369	D	Transmission slipping. Hangs at about 3K RPM before shifting, then hangs at over 2K RPM before next shift. Vibration in wheel and vehicle above 50MPH. Clunking noise when putting in drive and accelerating. Compressor cycles on and off even when defroster and AC are off.	No abnormal condition noted at this time with the transmission. Recommended Tire Rotation possible balance. No abnormal condition noted at this time with putting the vehicle into gear. No abnormal condition noted at this time with the A/C Compressor.	\$43.00
25-Jan-2002	69,256	N	Oil Change	Changed Oil	\$32.26

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8-Jan-2002	68,309	D	Erratic Transmission Shifting.	Tightened Transmission Oil Cooler Lines and Added Fluid as necessary. Road Tested OK.	\$0.00
31-Dec-2001	66,864	N	Oil Change	Changed oil and filter. Replaced wiper blades.	\$52.84
5-Dec-2001	65,000	D	Noise/Loose feel in suspension. Pop can be felt through floor pan on right turns.	Tested and replaced track bar, replaced right inner and outer tierod ends. Drivers mirror loose, recommended replacing mirror.	\$688.64
29-Nov-2001	64,682	D	Check Right Mud Flap. Engine Light was on. Noise in front suspension. Fluid leak at transfer case.	Replaced mud flap. Tested and replaced downstream oxygen sensor. Tested and replaced right front axle shaft. Tested and replaced transfer case output shaft. Recall 973, replaced secondary hood latch.	\$379.15
27-Nov-2001	64,615	N	New Tires	New tires	\$1,003.76
12-Nov-2001	63,416	N	Oil Change.	Changed oil and filter.	\$32.86
13-Sep-2001	59,497	N	Oil Change.	Changed oil and filter.	\$47.80
8-Aug-2001	55,968	D	60K mile service. Oil Change	Changed oil and filter. Replaced spark plugs Front and Rear Differential Service. Transfer Case service. Transmission service. Cooling system service. Replaced drive belt. Throttle body service. Fuel Injector service. Decarboned intake and exhaust valves with chamber cleaner. Replaced distributor cap, rotor, and spark plug wires.	\$1,200.51
22-Jun-2001	52,639	D	Oil Change. Rotate tires.	Changed oil and filter. Rotated tires.	\$40.76
3-May-2001	49,481	D	Change oil. Check brakes for poor stopping.	Changed oil and filter. Replaced front brakes. Found rear wheel cylinders stuck, replaced. Replaced lug nut for peeling chrome. Performed rcall 973, secondary hood latch.	\$179.88
30-Mar-2001	46,441	D	Previous service notice radiator leak.	Replaced leaking radiator.	\$100.00
27-Mar-2001	46,277	D	Check brakes, hard to stop. Oil Change.	Serviced rear brakes. Changed oil and filter. Noticed coolant leak at radiator. Parts are on order.	\$79.75
24-Jan-2001	43,415	D	45K Mile Checkup, Runs a little rough.	Performed 45K maintenance. Reprogrammed engine computer for idle.	\$91.04
19-Dec-2000	40,329	D	Oil Change	Changed oil and filter.	\$11.51
5-Dec-2000	39,482	D	Install CD changer. And Ordered Catalytic Converter. Cold engine startup, squeeks.	Replaced the catalytic converter. Installed CD changer. Ordered chrome caps for locking lugnuts. Squeeking condition not present at this time.	\$562.16
10-Nov-2000	37,053	D	Engine miss, runs rough since 30K maintenance. Oil Change.	Parts on order. Oil and filter changed.	\$31.31
29-Oct-2000	36,181	N	Flat Repair		\$15.00
26-Sep-2000	34,042	D	Oil Change.	Changed oil and filter.	\$11.51

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17-Aug-2000	30,568	D	30000 Mile Maintenance. Moisture in 3rd brake light.	Changed oil and filter. Lubed chassis. Rotate and balance tires. Replaced air filter. Inspected brakes. Service transmission. Replaced spark plugs. Serviced cooling system. Replaced fuel filter. Inspected belts. Replaced rear high mount brake light.	\$573.35
27-Jun-2000	26,993	D	Oil Change. Tire has a nail.	Changed oil and filter. Repaired tire.	\$31.91
5-May-2000	24,327	D	Oil change. Recall 872. Brakes squeek.	Changed oil and filter. Drilled holes and installed reinforcements due to recall. Cleaned and adjusted rear shoes champfer shoes lube and adjust.	\$0.00
20-Apr-2000	23,445	D	Rear sliding window leaks.	Resealed rear window and cargo light housing.	\$0.00
30-Mar-2000	21,037	D	Oil change. Left headlight assembly has moisture in it.	Changed oil and filter. Replaced both headlamp assemblies.	\$11.49
21-Jan-2000	17,638	D	Right front headlamp contains moisture. Oil change.	Replaced right headlamp assembly. Changed oil and filter.	\$11.49
9-Dec-1999	15,378	D	Rear window leaks water. Front headlight contains moisture. Right side turn signal does not work.	Resecured glass rail. Headlight parts are on order. Check lamp function, all checked OK, refer to body shop, secured lamp and bug deflector.	\$0.00
29-Nov-1999	14,770	D	15000 Maintenance. Moisture in right headlamp. Right front turn signal assy loose. Cover will not lock to tailgate.	Changed oil and filter. Replaced valve body filter, Filter and gasket. Fluid aft-trans aft +3 Q. Headlamp work done in body shop. Turn signal work done in body shop. Adjusted tailgate latch. Free saftety inspection.	\$0.00
11-Nov-1999	13,989	D	Oil change. Tire rotation.	Changed oil and filter. Rotated tires.	\$31.29
27-Sep-1999	11,230	D	Rear window leaks water. Both front turn signal housings have moisture. Mud flaps loose. Wheel wells (insert) are loose. Paint missed on tailgate, underneath near hinges, both sides and truck sides.	Lamp, high mounted stop. Headlamp parking, turn side assy (2). Tightened mudguards. Re-rivited wheel wells. Misc. body repairs.	\$0.00
16-Sep-1999	10,517	D	Oil change.	Changed oil and filter.	\$11.49
23-Aug-1999	8,765	D	Missing paint on underside of front doors, primer showing in numerous places.	Prep and refinish left door.	\$0.00
27-Jul-1999	7,175	D	Oil change.	Changed oil and filter.	\$11.49
12-Jul-1999	6,172	D	Rear sliding window latch misaligned. Part is in for left front blinker assy.	Replaced rear window. Replaced left front blinker assy.	\$0.00
16-Jun-1999	3,734	D	Oil change. Left front blinker assy has water in it. Rear window latch no aligned.	Changed oil and filter. Parts on order for left front blinker assy. Checked rear window latch.	\$25.03
25-May-1999	1,818	D	Compass not calibrating. Parking light lens assy. Not alinged. Undercoating overspray on vehicle. Center dash vent not properly installed.	Calibrated compass. Aligned lens assembly. Cleaned off overspray. Repositioned baffles in center dash louver.	\$0.00
14-May-1999	912	D	Mud Flaps	Install factory mud flaps.	\$48.12
14-May-1999	912	D	Oil change.	Changed oil and filter.	\$25.03